



USAID
FROM THE AMERICAN PEOPLE

DEMOCRATIC REPUBLIC OF THE CONGO

SOLICITATION NUMBER: 72066024R10006
ISSUANCE DATE: February 9, 2024
CLOSING DATE/TIME: March 8, 2024 at
17:00 (Kinshasa Time)

SUBJECT: Solicitation for a **Cooperating Country National or Third Country National Personal Service Contractor (CCN/TCN PSC - Local Compensation Plan) USAID Supervisory Development Assistance Specialist (Health) – based in Kinshasa**

Dear Prospective Offerors:

The United States Government, represented by the U.S. Agency for International Development (USAID), is seeking offers from qualified persons to provide personal services under contract as described in this solicitation.

Offers must be in accordance with **Attachment 1** of this solicitation. Incomplete or unsigned offers will not be considered. Offerors should retain copies of all offer materials for their records.

USAID will evaluate all offerors based on the stated evaluation criteria. USAID encourages all individuals, including those from disadvantaged and under-represented groups, to respond to the solicitation.

This solicitation in no way obligates USAID to award a PSC contract, nor does it commit USAID to pay any cost incurred in the preparation and submission of the offers.

Any questions must be directed in writing to the Point of Contact specified in the Attached 1.

Sincerely,

Sanoussi Traore

Contracting Officer

Physical Address:
U.S. Agency for International Development
Mobil Building
N° 198 Avenue Isiro
Gare Centrale / Gombe / Kinshasa
Democratic Republic of Congo

Pouch address:
Department of State
2220 Kinshasa Place
Washington, DC 20521-2220

Tel: (+243) 81 555 4430
Fax (+243) 81 555 3528
<http://www.usaid.gov/cg>

I. GENERAL INFORMATION

- 1. SOLICITATION NO.:** 72066024R10006
- 2. ISSUANCE DATE:** February 9, 2024
- 3. CLOSING DATE AND TIME FOR RECEIPT OF OFFERS:** March 8, 2024, at 17:00 (Kinshasa Time)
- 4. POINT OF CONTACT:** *USAID/DRC, Executive Office/Human Resources Unit*, e-mail at usaidhrkinshasa@usaid.gov
- 5. POSITION TITLE:** **USAID Supervisory Development Assistance Specialist (Health)**
- 6. MARKET VALUE:** Equivalent to FSN-13. In accordance with AIDAR Appendix J and the Local Compensation Plan of USAID/DRC. Final compensation will be negotiated within the listed market value.
- 7. PERIOD OF PERFORMANCE:** **The period of performance is Five (5) years**, estimated to start o/a August 2024 or earlier if required clearances are obtained. The services provided under this contract are expected to be of a continuing nature that will be executed by USAID through a series of sequential contracts, subject to the satisfactory performance, the continued need, and the availability of funds.
- 8. PLACE OF PERFORMANCE:** Kinshasa, Democratic Republic of Congo with possible travel as stated in the Statement of Duties.
- 9. ELIGIBLE OFFERORS:**
 - **Cooperating Country Nationals as defined in AIDAR Appendix J:** “Cooperating country national (“CCN”) means an individual who is a cooperating country citizen, or a non-cooperating country citizen lawfully admitted for permanent residence in the cooperating country.”
 - **Third Country Nationals as defined in AIDAR Appendix J:** “Third country national (TCN) means an individual who is neither a cooperating country national nor a U.S. national but is a citizen or lawful permanent resident (or equivalent immigration status) of any country other than the countries which are prohibited sources”(See [22 CFR 228.15](#)).
- 10. SECURITY LEVEL REQUIRED:** Security Certification issued by the U.S. Embassy Regional Security Office.

11. STATEMENT OF DUTIES

1. General Statement of Purpose of the Contract

The USAID/DRC Health Office supports national, provincial and local level health programming to improve the survival, well-being and productivity of populations by reducing the burden of major infectious diseases such as HIV/AIDS, malaria and tuberculosis; addressing the main causes of maternal and child illness and deaths; and collaborating within the interagency on Global Health Security issues such as Ebola and COVID-19. This work is bolstered by cross-cutting efforts to strengthen healthcare systems and build capacity, and to support the national government to formulate key policies and guidelines while assisting entities to better plan, manage and finance quality health services to meet local needs. The Health Office is USAID/DRC's largest office, managing a portfolio valued at more than \$200 million annually with more than 44 mechanisms. The office receives funding from a number of U.S. Presidential Initiatives, including the President's Emergency Plan for AIDS Relief (PEPFAR) and the President's Malaria Initiative (PMI), as well as other USAID health funds for family planning, maternal newborn and child health, tuberculosis, nutrition, global health security, and one of the agency's largest water, sanitation and hygiene (WASH) programs. USAID/DRC has a Country Development Cooperation Strategy (CDCS) with the aim of supporting DRC to become, "A More Peaceful and Prosperous DRC with Improved Opportunities for Communities and Individuals to Thrive." This high-level goal encapsulates USAID's long-term vision of a DRC where all communities and people are empowered to move their country closer to self-reliance. The Health Office contributes to the three integrated development objectives (DO): DO 1: Responsiveness of Public Institutions to Citizens' Needs Improved; DO 2: Community Resilience Increased; and DO 3: Inclusive, Broad-Based, and Sustainable Economic Growth Increased. The Office also supports regional programming in the Central African Republic (CAR) and the Republic of Congo (ROC) as well as closely collaborating with the DRC Humanitarian Assistance team.

The Supervisory USAID Development Assistance Specialist serves as the FSN Deputy Office Director for the USAID/DRC Health Office. The Specialist reports directly to the Office Director. Working closely with the Office Director and the second Foreign Service Officer (FSO) Deputy Office Director, the Specialist co-manages a 45-person office comprised of six US Direct Hires (USDH), 37 Cooperating Country Nationals (CCN), one US/Third Country National (TCN) Personal Services Contractors, and one seconded USDH from the Centers for Disease Control and Prevention. The Specialist oversees managerial and strategic aspects of the large and vibrant portfolio comprising programs in maternal and child health, polio/immunization, family planning, nutrition, global health security, supply chain management, health systems strengthening, and regional programming in the Central African Republic (CAR) and the Republic of Congo (ROC).

The Specialist has a lead role in supporting the Office Director in engaging with the Government of DRC (GODRC), the Ministry of Health, other related Ministries, and other high-level ministerial officials at both the national and provincial levels to ensure success for USAID's development strategy. S/he will also represent the Health Office and the Mission with bilateral donors, UN organizations, NGOs, the private sector, and other relevant agencies

and organizations. The Specialist oversees implementation of the Health Office's strategic projects to ensure achievement of the intended results. Depending on staffing and program needs, the Specialist may serve as Agreement Officer Representative/Contract Officer Representative (AOR/COR) or alternate for to-be-specified activities. The Specialist will oversee high-level collaborative activities within the Mission, including integrated activities with other technical offices such as education, economic growth and peace and security, which underlie and provide critical support to the entire health portfolio.

The Specialist supervises two team leaders directly, and provides work guidance to a third, who collectively manage teams with an overall portfolio of approximately \$140M annually and comprise 18 technical and administrative staff. The incumbent may serve as the Office Director upon his/her absence. This is the most senior CCN position in the Mission, requiring a seasoned and highly experienced individual, with exceptional leadership, management, organizational, technical, writing/editing, diplomatic, and interpersonal skills.

2. Statement of Duties to be Performed

1. Technical and Programmatic Leadership (35%)

- As an expert-level technical resource and advisor, advises on and backstops foreign development assistance activities in the area of population, health and nutrition.
- Supports activities within the population, health and nutrition sector by reviewing and analyzing data and providing assistance and expert-level advice on health partnerships and operations, analytics, policy, financing, products, and technology issues.
- Assists the Health Office Director in formulating, coordinating, and managing strategy, policies, concepts, procedures, guidelines, and models for establishing programs in the population, health and nutrition sector. S/he analyzes constraints to development, both sector-wide and country-specific, and recommends courses of action.
- Serves as an AOR/COR or alternate, and/or an Activity Manager, depending on staffing levels and program needs.
- Serves as a senior technical expert, assisting in the planning for a broad range of population, health and nutrition activities, including identifying opportunities for integrating development assistance principles with population, health and nutrition sector programs, specifically building health partnerships, strategic information and data analytics, managing supply chain operations and technology; participating in the formation of policies and guidelines to further population/health/nutrition goals and objectives; and coordinating program development, implementation, and performance monitoring plans that encourage population, health and nutrition activities.
- As the most senior CCN professional in the Health Office, advises the Health Office and Mission leadership, technical office team and Center of Excellence leaders, and project managers on important aspects of USAID programming processes, including the effects of U.S. legislation, policies and priorities, U.S. assistance program objectives, budgetary levels and constraints, Congressional directives, earmarks and multiple funding sources which have a significant bearing on annual funding allocations to ongoing and new projects in the Mission's portfolio, and preparation of program documentation related to the above. Makes recommendations to the Health Office and Mission management and USAID/Washington on

changes in Health Office budgets, with the intended result being Mission and Agency-wide changes to improve Health Office program management and results.

- Provides Health Office input for the long-term resource requirement section of the Mission strategy document. Provides Health Office input for the Mission's annual planning documents such as the Mission Resource Request (MRR), Congressional Budget Justification, Mission Performance Plan and Report (PPR), the Health Implementation Plan (HIP), Country Operational Plan (COP), and the Bureau Budget Submission. Prepares Health Office justifications and rationales for the requested resources for submission to USAID/Washington, US Department of State and Office of Management and Budget (OMB).
- Leads and oversees the development, management, and assessment of Health Office programs in critical program areas including private sector engagement, health partnerships and operations, strategic information and data analytics, supply chain and technology programs. Participates and assists in the development of plans and programs for technical assistance, capital assistance, and other activities within the sector.
- Leads strategic development, implementation, financial management and monitoring and evaluation of health programs that complement Government of DRC priorities. Manages a broad range of key activities including the development of in-depth analyses of existing programs and projects and makes policy recommendations to strengthen USAID programs.
- Accomplishes work related to the conceptualization, design, documentation, and/or management of centrally-administered Health Office programs/projects in designated regions and areas. Programs/projects may be targeted toward a specific county, region, or they may be targeted to a specific development problem. Develops concept papers, project authorizations, and project amendments, in line with agency regulations and guidance.

2. Office Management and Supervision (35%)

- Serves as one of two Deputy Office Directors, and helps the Health Office Director to manage an office of 45 staff. Supports the Office Director in day-to-day management and oversight of Health Office technical programs.
- Has direct supervisory responsibility for two teams in the Health Office: Health Systems Strengthening and Global Health Security and provides work guidance/general supervision for a third: Integrated Health. Leads and directs two team leaders, and provides work guidance/general supervision for the third, in planning, budgeting, organizing, and managing the respective teams, which total 18 technical and administrative staff.
- In collaboration with the Office Director and the second Deputy Office Director, manages internal office operations, including development and implementation of personnel strategy, workforce planning and recruitment of staff, budget and resource planning, implementation, and reporting, establishing systems, and ensuring the office is responsive to strategic opportunities.
- As a subject matter expert, advises members of staff and provides mentoring and guidance to newly-hired CCN and USDH staff within the Mission as well as to other Missions worldwide. Trains and mentors staff in all aspects of health program design, development, and implementation activities, provide technical support and leadership in the areas of reporting and documentation, monitoring and evaluation, and budget and data analysis. Coaches staff to set professional development goals, identify relevant training opportunities

to advance those goals, and to strengthen the overall USAID/DRC Mission.

- In the absence of the Health Office Director, may take on an Acting Office Director role and, as such, productively engage with the Mission Director and Deputy Mission Directors, participate in senior leadership meetings and discussions, and represent the Health Office in external meetings and functions.

3. Strategic Coordination and Representation (30%)

- Serves as a key advisor on health-related donor coordination activities and policy forums. Represents USAID with a wide range of stakeholders from the Government of DRC at the national and county levels, academia, research institutions, and development partners, as well as in a variety of settings with regional stakeholders.
- Supports the Health Office Director to strengthen the USAID - Government of DRC relationship in the health area, supporting state and county government engagement and coordination and staying abreast of changes in processes and policies to keep the Health Office and Mission leadership informed.
- Carries out a leadership role in coordinating, planning, and management of activities related to health partnerships and operations, strategic information and data analytics, health products and technology, policy and financing. Coordinates assigned activities with host government institutions, other donor and international organizations, the Department of State, other US Government (USG) agencies, and the private sector within DRC and the assigned regions.
- Acts as a liaison with counterparts in other USAID regional and central bureaus, on behalf of the organization, to develop agency-wide policies, strategies, performance indicators, assessments, and evaluations of programs. Liaises directly with the USAID staff in the Bureau of Global Health (GH) in Washington DC, orients the USAID/DRC health program to align optimally with GH principles and program objectives.
- Represents USAID programs in Technical Working Groups and meetings with donors, implementing partners, and government senior officials in DRC (principally the Minister of Health and Ministry senior staff, and also additional ministries related to universal health coverage and global health security programming), in regional settings, and with a variety of other stakeholders. Liaises with DRC and regional officials of other ministries and government entities on health-related plans and programs. Leads the designated health teams in collaborating with Ministry of Health officials, civil society organizations and in-country donors in promoting a country-owned program.
- Establishes partnerships with in-country multilateral organizations, associations of health professionals, civil society organizations that advocate for health, and private firms to marshal complementary resources, foster country ownership and promote sustainability. Maintains extensive contact with the corporate sector, impact investors, philanthropists, and financial institutions to further USAID's programming in DRC and the region.

The contractor is eligible for temporary duty (TDY) travel to the United States, or to other Missions abroad, to participate in the "Foreign Service National" Fellowship Program, in accordance with USAID policy.

"If a third country national (TCN) is selected for award, during the period of this contract,

the TCN personal services contractor must provide at least 10 hours/week of training to a cooperating country national (CCN) designated by USAID. The PSC Supervisor will establish a training plan with benchmarks to measure the TCNPSC's progress toward achieving this training deliverable.”

3. Supervisory Relationship

The Supervisory Development Assistance Specialist – Deputy Office Director, acts independently, with little daily supervision from the Health Office Director or designee. Most assignments are self-generated, and occur in the normal course of the work. The supervisor provides a review of the policy direction in terms of broadly defined missions and results to be achieved. The incumbent independently plans, designs, and carries out the work to be done, is responsible for a significant program or function, defines objectives, interprets policies promulgated by authorities senior to the immediate supervisor and determines their effect on program needs, and is a technical authority. Completed work is accepted as technically correct, and the overall assignment is reviewed in terms of results achieved.

4. Supervisory Controls

The incumbent is the most senior CCN employee in the Mission and serves as one of two Deputy Office Directors for a large and strategically critical unit, in terms of supporting overall effectiveness of the Health Office. The position has line management responsibility for three teams within the Health Office with a total of 18 professional and administrative employees. The Specialist supervises two team leads directly, and provides technical direction to the remaining team lead.

12. PHYSICAL DEMANDS

The work requested does not involve undue physical demands.

II. MINIMUM QUALIFICATIONS REQUIRED FOR THIS POSITION

- a. **Education:** Possession of a Master's degree (or the host-country equivalent formal education) or higher qualification in a relevant field such as Public Health, Medicine, International Health or Development, or related social science or clinical field is required.
- b. **Prior Work Experience:** Minimum of ten (10) years of professional-level experience managing and implementing public health programs in developing countries, and managing large-scale health operations, supply chain, data analytics and strategic information is required. At least five years' experience working for a U.S. Government agency, a development organization/institution, and/or a donor organization, in a developing country context supporting health development programs, preferably in the Africa region or a similar development context at progressively higher program management levels is required. At least three years of work experience in a supervisory or managerial role is required.
- c. **Language Proficiency:** Fluent proficiency (Level IV) in English and French, speaking/reading/writing, is required.

III. EVALUATION AND SELECTION FACTORS

The Government may award a contract without discussions with offerors in accordance with [FAR 52.215-1](#). The CO reserves the right at any point in the evaluation process to establish a competitive range of offerors with whom negotiations will be conducted pursuant to [FAR 15.306\(c\)](#). In accordance with [FAR 52.215-1](#), if the CO determines that the number of offers that would otherwise be in the competitive range exceeds the number at which an efficient competition can be conducted, the CO may limit the number of offerors in the competitive range to the greatest number that will permit an efficient competition among the most highly rated offers. The FAR provisions referenced above are available at <https://www.acquisition.gov/browse/index/far>.

The technical evaluation committee may conduct reference checks, including references from individuals who have not been specifically identified by the offeror, and may do so before or after a candidate is interviewed.

The Evaluation Factors listed below will be the basis for evaluating and ranking applicants for the position. Applicants will be scored based on the documentation submitted within the application.

Quality Ranking Factors (QRFs):

Job Knowledge (50 points)

The incumbent must have a thorough knowledge of the Government of DRC and regional health, population and nutrition strategy, policies, and development programs. Strong knowledge of social science research, clinical research, health technology development, data dissemination techniques, health policy analysis and policy development is required. Must have a thorough knowledge of health program design, implementation, monitoring and evaluation, data collection and analysis, and prevention techniques, along with a good understanding of supply chain issues and principles. Advanced knowledge of health sector issues, national and regional perspectives and programs in the USAID/DRC region is required. The incumbent must have substantial knowledge, or the potential to quickly acquire such knowledge, of USG legislation, policy, and practice relating to development assistance, of programming policies, regulations, procedures, and documentation, and those of non-state actors (i.e. multilateral and bilateral health partners, civil society and faith-based organizations and private sector). The incumbent must have substantial knowledge and understanding of the organization and respective roles of the different levels of government, in order to enhance effective communication, and to develop consensus on program/project strategy and implementation plans.

Skills and Abilities (50 points)

Considerable flexibility, resourcefulness, and credibility to engender trust, and to influence other collaborative organizations or private-sector entities to adopt appropriate health and development strategies for their program activities are required.

- Excellent oral and written communications skills, in order to communicate complex technical and programmatic concepts clearly, and develop and maintain effective, sustainable working relationships for the achievement of results with diverse national and international working partners in a cross-cultural setting (e.g., to resolve program implementation issues), particularly using skills of diplomacy, ingenuity, and tact with MOH officials, private-sector leaders, and other key individuals at the highest levels, are required.
- Excellent prioritization skills and personal initiative in the management of multiple tasks within tight time deadlines are required.
- Strong quantitative and qualitative analytical skills and their application to the interpretation of program monitoring and evaluation data are required.
- Intermediate user-level skill in word processing, spreadsheets, presentation software, and databases is required.
- Strong interpersonal skills to work in a team structure, and create a participatory environment, with an ability to conduct effective meetings and achieve consensus is required.
- Excellent leadership skills, in order to assist in leading a results-driven team and serve as a thought leader, motivating individuals, and influencing GODRC officials and professional working groups, are required.
- Ability to assess people and information related to work objectives is required.
- Ability to readily analyze, understand, and discuss new program design, management, implementation, and Monitoring, Evaluation, and Learning approaches is desired.
- Ability to synthesize and highlight programmatic successes, both in writing and orally, for briefing papers, visiting dignitaries, and GODRC and private-sector officials is required.
- Demonstrated ability in performing at high levels, with minimal supervision or daily direction, and a strong sense of initiative is necessary.
- Ability to travel extensively within DRC, and to multiple countries within the region is required.

Satisfactory Professional Reference Checks-Pass/Fail (no points assigned)

Total Possible Points: 100 points

SELECTION PROCESS

After the closing date for receipt of applications, EXO/HR Unit will review all applications and will short-list the candidates who meet and/or exceed the minimum qualifications for the position. A committee will then convene to review applications that meet and/or exceed the minimum requirements and evaluate them in accordance with the evaluation criteria. Applications from candidates who do not meet the minimum requirements will not be evaluated and scored. Only shortlisted applicants will be contacted. No response will be sent to unsuccessful applicants.

As part of the evaluation process, the most qualified candidates may be requested to complete a written test and be interviewed either in person or by telephone at USAID's discretion. USAID will not pay for any expenses associated with the interviews.

Professional references checks will be made only for applicants considered for employment. The applicant's references must be able to provide substantive information about his/her past performance and abilities. Note: Please be advised that references may be obtained independently from other sources in addition to the ones provided by an offeror. Any offeror not receiving satisfactory reference checks will no longer be considered for the position. The security clearance and medical clearance are required for the top-ranking candidate, after conducting and receiving the positive reference checks at the conclusion of evaluations.

“USAID policy specifies that a cooperating country national (CCN) is preferred over a third country national (TCN.) Therefore, CCN and TCN offers will not be evaluated together. USAID will evaluate CCN offers first and if the CO determines that there are no qualified CCNs, only then will USAID evaluate TCN offers.”

IV. SUBMITTING AN OFFER

1. Eligible Offerors are required to complete, sign and submit the offer form- DS-174 application for U.S. Federal Employment with a cover letter, CV, and a **supplemental document** of up to two pages that demonstrates how prior experience and/or training directly address the Quality Ranking Factors stated above (Job Knowledge and Skills and Abilities). All four documents must be in English. The DS-174 Application form can be found in the US embassy website <https://cd.usembassy.gov/embassy/jobs/usaid-jobs/> and in the USAID website <https://www.usaid.gov/democratic-republic-congo/work-with-us/careers>.
2. Offerors must provide a list of minimum three (3) professional references who are not family members or relatives, with complete name, title, organization where he/she works, description of relationship, with working/accurate telephone and e-mail numbers. The applicant's references must be able to provide substantive information about his/her past performance and abilities.
3. Offers must be received by **March 8, 2024, at 17:00 (Kinshasa Time)** submitted to the Point of Contact in **Section I**.
4. Offeror submissions must clearly reference the Solicitation number on all offeror submitted documents.
5. Offers must be submitted ONLY by e-mail attachment to usaidhrkinshasa@usaid.gov and the e-mail subject must say: **72066024R10006 USAID Supervisory Development Assistance Specialist (Health)**
6. Please submit the Offer only once; and
7. Late and incomplete Offers will not be considered.

V. LIST OF REQUIRED FORMS PRIOR TO AWARD

The Contracting Officer will provide instructions about how to complete and submit the following forms after an offeror is selected for the contract award:

- Authorization for release of information form
- Overseas Vetting Questionnaire
- Diplomatic Security Identity Assurance System (DSIAS) enrollment form

VI. BENEFITS AND ALLOWANCES

As a matter of policy, and as appropriate, a PSC is normally authorized the following benefits and allowances:

1. **BENEFITS:** 13th month bonus; 14th month bonus; Anniversary Bonus; Severance Pay; Defined Contribution Plan (DCP); Medical Benefits; Funeral/Death Plan, Annual and Sick Leave; Casual Leave; Maternity Leave (for female employees)
2. **ALLOWANCES** (as applicable): Housing Allowance; Miscellaneous Benefits Allowance; Family Allowance.

VII. TAXES

The employees are responsible for calculating and paying local income taxes. The USAID/DRC does not withhold or make local income tax payments.

VIII. USAID REGULATIONS, POLICIES AND CONTRACT CLAUSES PERTAINING TO PSCs

USAID regulations and policies governing **CCNPSC and TCNPSC** awards are available at these sources:

1. **USAID Acquisition Regulation (AIDAR), Appendix J**, “Direct USAID Contracts With a Cooperating Country National and with a Third Country National for Personal Services Abroad,” including **contract clause “General Provisions,”** available at <https://www.usaid.gov/ads/policy/300/aidar>
2. **Contract Cover Page form AID 309-1** available at <https://www.usaid.gov/forms>. Pricing by line item is to be determined upon contract award as described below:

LINE ITEMS

ITEM NO (A)	SUPPLIES/SERVICES (DESCRIPTION) (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
----------------	---	-----------------	-------------	-------------------	---------------

0001	Compensation, Fringe Benefits and Other Direct Costs (ODCs) - Award Type: Cost - Product Service Code: <i>[e.g., R497]</i> - Accounting Info: <i>[insert one or more citation(s) from Phoenix/GLAAS]</i>	1	LOT	\$ _TBD_	\$_TBD at Award after negotiations with Contractor –
------	--	---	-----	-------------	---

3. Acquisition & Assistance Policy Directives/Contract Information Bulletins (AAPDs/CIBs) for Personal Services Contracts with Individuals available at <http://www.usaid.gov/work-usaid/aapds-cibs>

4. **Ethical Conduct.** By the acceptance of a USAID personal services contract as an individual, the contractor will be acknowledging receipt of the “**Standards of Ethical Conduct for Employees of the Executive Branch,**” available from the U.S. Office of Government Ethics, in accordance with **General Provision 2 and 5 CFR 2635.** See https://www.oge.gov/web/oge.nsf/resources_standards-of-conduct.

5. **PSC Ombudsman**

The PSC Ombudsman serves as a resource for any Personal Services Contractor who has entered into a contract with the United States Agency for International Development and is available to provide clarity on their specific contract with the Agency. Please visit our page for additional information: <https://www.usaid.gov/work-usaid/personal-service-contracts-ombudsman>.

The PSC Ombudsman may be contacted via: PSCOmbudsman@usaid.gov.

6. **FAR Provisions Incorporated by Reference**

52.204-27	PROHIBITION ON A BYTEDANCE COVERED APPLICATION	JUN 2023
-----------	--	----------